

ALL RETURNED MERCHANDISE MUST BE UNUSED AND IN ORIGINAL CONDITION

<p><b>When you receive your order (sales@torpedo7.co.nz)</b> Please check the enclosed and the contents of the carton. If there are any problems or discrepancies with your order please email us or call our Customer Service Department at 0800 86 77 33</p>	<p><b>Product Liability Disclaimer</b> No warranty of any kind expressed or implied is made respecting the safety of the products sold. Buyer assumes all risk and liability resulting from use of said products.</p>
<p><b>Procedure For Returns (returns@torpedo7.co.nz)</b></p>	
<ul style="list-style-type: none"> <li>Complete Steps 1 – 4 on this form</li> <li>Package your return in the original carton (if possible) using secure tape.</li> <li>Send your return via insured carrier to:</li> </ul>	<p><b>NOTE:</b> Please allow up to 7 working days for an exchange to be processed. If you require your exchange sooner please call to let us know.</p> <p><b>Damaged Merchandise:</b> All merchandise is in good condition when it departs Torpedo7. If you receive a damaged item immediately report it to the appropriate carrier and notify Torpedo7 within 3-days.</p>
<p><b>New Zealand Returns:</b> Attn: Torpedo7 (Returns) 152 Collins Road Hamilton New Zealand</p>	<p><b>Australian Returns:</b> Attn: Torpedo7 (Returns) PO Box 637 Strawberry Hills NSW 2012 Australia</p>
<p>All returns item(s) should be in their original carton and in new unmarked condition. Please return all instructions and warranty cards.</p>	

Please Provide as much Information as possible in order to help us process your Return quickly

TODAYS DATE: \_\_\_\_\_ ORDER NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

HOW DID YOU PAY?      Cheque      Bank      Credit Card      (please circle the appropriate one)

ONE      PLEASE INDICATE DESIRED CHOICE:

EXCHANGE          REFUND          WARRANTY   

TWO      I AM RETURNING:

QTY	PRODUCT CODE	DESCRIPTION	COLOUR/SIZE	PRICE EA.	TOTAL \$

Explanation \_\_\_\_\_

THREE      REORDER:

QTY	PRODUCT CODE	DESCRIPTION	COLOUR/SIZE	PRICE EA.	TOTAL \$

FOUR      FORM OF PAYMENT OR REFUND

Please make cheque payable to TORPEDO7 LTD  
Direct Bank credit payments can be made to 06 0317 0723944 00 National Bank  
Refunds to a bank account only applies when the original payment has been made by direct bank credit.  
Please supply a bank account number \_\_\_\_\_

(For Credit Card Refund please write the same credit card # used to purchase the item)

VISA
MASTER CARD
(please circle the appropriate one)

Account Number:    \_\_\_\_\_      Exp. Date:    \_\_\_\_\_ / \_\_\_\_\_

Name on Card:    \_\_\_\_\_